



Spixworth Hall Cottages

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Accessibility Guide 2023



Welcome

At Spixworth Hall Cottages, we want to ensure everyone's stay is as comfortable and enjoyable as possible. We are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right self-catering cottage for your specific requirements.

3 of our cottages are rated by VisitEngland under the National Accessible Scheme. Gaffers and The Lodge cottages have a rating of Mobility One (older and less agile guests) and The Stables rating has the Mobility One, Mobility Two (part time wheelchair users) and Mobility Three Assisted (full time assisted wheelchair users).

Watch the video: see video on website

At a Glance

Level Access – Stables Cottage

The main entrance has level access with flat even concrete path leading up to the property.

There is level access from the main entrance to:

Bedroom 1: Double Bedroom

Bedroom 2: Twin Bedroom

Lounge

Kitchen

Garden Patio Area

Bedrooms

We have non-allergic bedding.

We have an electric profile bed

Level access bedrooms

From the main entrance to the bedroom, there is level access.

The route to the bedroom is 770mm wide (from the door to landing)

The bedroom door is 860mm wide.

There is unobstructed floor space 1600mm by 2000mm.

The bathroom has a level access shower and a lowered bath of 1490mm.

General

The accommodation is rated by the National Accessible Scheme as suitable for:

Older and less mobile guests

Part-time wheelchair users

Assisted wheelchair users

Staff are available to be contacted 24 hours a day.



We have emergency evacuation procedures for disabled visitors.

Getting here

Spixworth Hall Cottages

Old Hall Lane

Buxton Road

Spixworth, Norwich

NR10 3PU

Travel by public transport

You can get to Spixworth Hall Cottages by getting a train into Norwich City and then a Bus (First 13, Sanders 210) from St. Stephens Bus Station or Tombland.

The nearest bus stop is on Buxton Road opposite the Longe Arms pub. The bus stop is 800 yards from Spixworth Hall Cottages.

The nearest train station is Norwich City. The train station is 6.4 miles / 10.3 km from Spixworth Hall Cottages.

Travel by taxi

You can get a taxi outside the Train station or you can contact:

A2B Taxis by calling 01603 552324 or online: <https://www.a2btaxisnorwich.co.uk/taxi-services/disabled-access-and-support/>

ABC Taxis by calling 01603 666 333 or online at: <https://www.abctaxisnorwich.co.uk/>

Parking

We have a designated accessible car parking space opposite the entrance to Stables Cottage at the back of the Games barn. The parking space is less than 16 metres from the main entrance. Parking is free.

Arrival

Path to main entrance

From the street to the main entrance, old hall lane is a country path so is bumpy until you get closer to the entrance to Stables cottage.

The path is 1080mm wide, or more.

The path is flat concrete.



Main entrance

The main entrance has level access.

The door is 1060mm wide.

The main door is side hung and manual.

If you need assistance for when you arrive, please contact us to make arrangements.



Path to Stables cottage entrance



Getting around inside

Colour contrasting door frames and level flooring throughout

Bedrooms

All bedrooms have windows.

Bedrooms have ceiling lights, bedside lamps and natural daylight.

All bedrooms are non-smoking.

We have non-allergic bedding.

We can move the bedroom furniture, to improve accessibility.

We have bed blocks.

From the main entrance to this area, there is level access.



Stables Cottage - double bedroom



Stables Cottage - family accessible bathroom

Family Accessible bathroom

The bathroom has a level access shower. There is a shower chair available. The level access shower has handrails.

The toilet has handrails. The direction of transfer onto the toilet is to the right. There is 1000mm at the side of the toilet.

There is 2000mm in front of the toilet. The toilet seat is 480mm high.

The taps are lever operated. There is space under the basin, with no pedestal or boxing.

The shower head can be lowered to 1060mm from the floor if required.

The basin height is 800mm.

Accessible twin bedroom

There are twin beds in this room, one is an electric profile bed.

The route to the bedroom is 860mm wide, or more. The bedroom door is 860mm wide. There is 1600mm at the side of the bed. The bed is adjustable from 520 – 1050mm high. There is 200mm under the bed.

There is a chest of drawers and you can use this whilst sitting down.

There is also a wardrobe with a rise and fall hanging rail.

The bedroom furniture is flexible with movement so we can position the beds to suit our guests.

There is a bathroom in this bedroom with a W.C & Basin. The bathroom door is 860mm wide.



Stables Cottage Twin Bedroom



Twin room W.C & Basin

Self catering kitchen

We have an open plan kitchen.

From the main entrance to the kitchen, there is level access.

The route is 860mm wide and there is an open plan living room.

The work surface is available with clear underspace and available at a height of 790mm.

The electric hob is available at a height 790mm.

The sink is available with clear underspace and available at a height between 650mm and 900mm.

The oven is available at a height of 750mm.

The crockery is kept in eye level kitchen units but can be moved on request.



Kitchen with clear underspace for wheelchair users Dining space with easy to move chairs

Lounge

From the main entrance to the lounge, there is level access. The corridor is 1400mm wide. The door is 860mm wide.

The lounge area is open plan with the kitchen.

There are 2 armchairs, seat 460mm from floor, 1 sofa, seat 440mm from floor and an electric high back armchair, seat 440mm from floor.



Lounge

Getting around outside

Communal Garden

There is level access from the Lounge to the patio garden area.



The table is 720mm high with clear underspace 700mm from floor to table edge.
Folding chairs have a seat height of 460mm.

Accessibility equipment - We can provide various shower chairs, toilet seat height raiser and bed blocks.

The nearest toilet area for assistance dogs is located in the garden to the rear of the cottage.

You can hire mobility equipment from:

Broadland Mobility 0800 151 0255 or www.broadlandmobility.co.uk/mobility-hire/

Mobility Hire 0800 111 623

Mobility Equipment Hire Direct.com 0800 994 9000

Emergency evacuation procedures - We have emergency evacuation procedures for disabled visitors.

We have information in large print.

Visitor information is also available in Easy Read format.

Staff are available to contact 24 hours a day.

Guest information files are in all cottages and give details of local services and emergency procedures.

Mobile phone reception is generally good depending on your network.

Guide last updated: 8th December 2023