



Spixworth Hall Cottages

hallcottages@btinternet.com
+44 (0)1603 898 190
www.hallcottages.com/gafferscottage

Accessibility Guide 2023



Welcome

At Spixworth Hall Cottages, we want to ensure everyone's stay is as comfortable and enjoyable as possible. We are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right self-catering cottage for your specific requirements.

3 of our cottages are rated by VisitEngland under the National Accessible Scheme. Gaffers and The Lodge cottages have a rating of Mobility One (older and less agile guests) and The Stables rating has the Mobility One, Mobility Two (part time wheelchair users) and Mobility Three Assisted (full time assisted wheelchair users).

General

The accommodation is rated by the National Accessible Scheme as suitable for:

Older and less mobile guests

Part-time wheelchair users

Staff are available to be contacted 24 hours a day.

We have emergency evacuation procedures for disabled visitors.



Getting here

Spixworth Hall Cottages

Old Hall Lane

Buxton Road

Spixworth, Norwich

NR10 3PU

Travel by public transport

You can get to Spixworth Hall Cottages by getting a train into Norwich City and then a Bus (First 13, Sanders 210) from St. Stephens Bus Station or Tombland.

The nearest bus stop is on Buxton Road opposite the Longe Arms pub. The bus stop is 800 yards from Spixworth Hall Cottages.

The nearest train station is Norwich City. The train station is 6.4 miles / 10.3 km from Spixworth Hall Cottages.

Travel by taxi

You can get a taxi outside the Train station or you can contact:

A2B Taxis by calling 01603 552324 or online: <https://www.a2btaxisnorwich.co.uk/taxi-services/disabled-access-and-support/>

ABC Taxis by calling 01603 666 333 or online at: <https://www.abctaxisnorwich.co.uk/>

Accessibility rating 1 - Gaffers cottage

This cottage was refurbished in 2007 and a ground floor bedroom and bathroom added. These adaptations were carried out to maximise the facilities for disabled users within the constraints of the dimensions of this listed building.

Entrances

The cottage has four entrances!

The “front” door has a threshold raise of 5 inches / 127mm

the “back” door a threshold of 1.5 inches / 38.1mm

There is also level access from the rear car park via a concrete and paved path. It directly accesses the ground floor bedroom through a widened door and also the living room through French windows via the same path.

Bedroom & Bathroom

With the ground floor accommodation, the bedroom has twin beds, one of which can be stowed away to give further space if required. The ground floor bathroom is adjacent to this bedroom. Fittings include a wall mounted wash basin, a walk-in shower and a WC. There are grab rails fitted throughout the bathroom for safety. Due to the limited space available, wheelchair use is possible, but there are restricted turning circles. Doors to internal ground floor rooms are 30 inches / 762mm wide.



Kitchen / Dining

There is level access into the kitchen and breakfast area.

there is one 7 inch / 177.8mm step down into the dining room and living room.

A ramp can be provided for wheelchair users and a boxed 3 inch / 76.2mm step for ambulant people who have difficulty with higher steps.



Accessibility equipment - We can provide various shower chairs, toilet seat height raiser and bed blocks.

The nearest toilet area for assistance dogs is located in the garden to the rear of the cottage.

You can hire mobility equipment from:

Broadland Mobility 0800 151 0255 or www.broadlandmobility.co.uk/mobility-hire/

Mobility Hire 0800 111 623

Mobility Equipment Hire Direct.com 0800 994 9000

Emergency evacuation procedures - We have emergency evacuation procedures for disabled visitors.

We have information in large print.

Visitor information is also available in Easy Read format.

Staff are available to contact 24 hours a day.

Guest information files are in all cottages and give details of local services and emergency procedures.

Mobile phone reception is generally good depending on your network.