



Spixworth Hall Cottages

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www.hallcottages.com/lodgecottage

Accessibility Guide 2023



Welcome

At Spixworth Hall Cottages, we want to ensure everyone's stay is as comfortable and enjoyable as possible. We are committed to providing suitable access for all our guests, whatever their individual needs. We aim to accurately describe our facilities and services to give you the confidence to book the right self-catering cottage for your specific requirements.

3 of our cottages are rated by VisitEngland under the National Accessible Scheme. Gaffers and The Lodge cottages have a rating of Mobility One (older and less agile guests) and The Stables rating has the Mobility One, Mobility Two (part time wheelchair users) and Mobility Three Assisted (full time assisted wheelchair users).

General

The accommodation is rated by the National Accessible Scheme as suitable for:
Older and less mobile guests
Staff are available to be contacted 24 hours a day.
We have emergency evacuation procedures for disabled visitors.



Getting here

200 Buxton Road
Spixworth, Norwich
NR10 3PL

Travel by public transport

You can get to Spixworth Hall Cottages by getting a train into Norwich City and then a Bus (First 13, Sanders 210) from St. Stephens Bus Station or Tombland.

The nearest bus stop is on Buxton Road at the end of Arthurton Road very close to the Lodge cottage.

The nearest train station is Norwich City. The train station is 6.4 miles / 10.3 km from Spixworth Hall Cottages.

Travel by taxi

You can get a taxi outside the Train station or you can contact:

A2B Taxis by calling 01603 552324 or online: <https://www.a2btaxisnorwich.co.uk/taxi-services/disabled-access-and-support/>

ABC Taxis by calling 01603 666 333 or online at: <https://www.abctaxisnorwich.co.uk/>

Accessibility rating 1 - The Lodge

This cottage was rebuilt and refurbished in 1997, retaining many of the original features of a country cottage. There is level access throughout the inside of the cottage.

Entrance

The cottage can be accessed from the driveway across an embedded gravel pathway. Enter through the front door with a small 3 inch / 76.2mm raise on the threshold or alternatively down a series of three 6 inch / 152.4mm steps then through the back door which has a 6 inch / 152.4mm raise over the threshold.

The internal doors are narrow at 27 inches / 685.8mm – therefore the cottage is not suitable for wheelchair users.

Bathroom

The bathroom is very compact with a step into shower and we can supply the use of a shower chair if required.



Accessibility equipment - We can provide various shower chairs, toilet seat height raiser and bed blocks.

The nearest toilet area for assistance dogs is located in the garden to the rear of the cottage.

You can hire mobility equipment from:

Broadland Mobility 0800 151 0255 or www.broadlandmobility.co.uk/mobility-hire/

Mobility Hire 0800 111 623

Mobility Equipment Hire Direct.com 0800 994 9000

Emergency evacuation procedures - We have emergency evacuation procedures for disabled visitors.

We have information in large print.

Visitor information is also available in Easy Read format.

Staff are available to contact 24 hours a day.

Guest information files are in all cottages and give details of local services and emergency procedures.

Mobile phone reception is generally good depending on your network.